



*What I liked about CLEAN was their enthusiasm and their can-do attitude that nothing was too much trouble.*

Carys Edmunds - Business Development and Marketing Manager



**Industry:**

Engineering

**Location:**

Trecenydd, Caerphilly (South Wales)

**Service type:**

Supply and Launder workwear

**Delivery Frequency:**

Various

**Serving Laundry Site:**

Cheltenham

**Results:**

Reliable collection, laundry, and delivery service.

**Type of Workwear:**

Engineers Jackets

Engineers Trousers

Coveralls

Cottam and Brookes Engineering supply engine tooling for commercial maintenance repair overall shops across the country and further abroad. They understand that using a responsible workwear supplier provides them with the reassurance that their workers remain safe while carrying out production. Carys Edmunds (Business Development and Marketing Manager) explains how using the correct laundry procedure to adhere to the health and safety regulations, retains the workwear garment's protective qualities and keeps the workforce at Cottam and Brookes Engineering safe from harm.

Situated in Trecenydd, Caerphilly – just North of Cardiff, Cottam and Brookes Engineering design and manufacture precision parts in a range of aluminium and specialist alloys. Working to the finest of tolerances, they operate machining for CNC milling and turning as well as fabrication and spark erosion. As a globally recognised precision fabrication company, Cottam and Brookes Engineering have a customer base with a wide variety of requirements which often include reverse engineering machinery parts that have since become obsolete.

## How it all started

Cottam and Brookes Engineering was established in 1989 from humble beginnings. At first, the family-run company focussed on small part fabrication, however, word spread about their reliable service and the company soon started to undertake larger and more complicated projects. Today Cottam and Brookes Engineering is a beacon of success within the global engineering community. Their state-of-the-art equipment, skilled engineers and excellent leadership has enabled the company to deliver high quality products and services to their customer.

## A responsible employer

Understanding the importance that the engineers at Cottam and Brookes Engineering remain comfortable and safe through their working day is imperative to the continual growth of the business. Health and safety regulations dictate that the use of the correct workwear garment has been forefront to the well-being of any engineer working within the fabrication industry.

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Given all that is required of the engineering team, it is imperative that the garments are durable and comfort to wear throughout the day.

Often engineers are exposed to extreme conditions during a variety of procedures. Using the correct garment for the job is just as important as using the correct laundry procedures to ensure that the chemical compounds within the garment are retained. Doing so will maintain the integrity of the garment – ultimately protecting workers from harmful elements that are part and parcel within their particular job role.

## The Challenge

Carys Edmunds manages a team of 10 highly skilled engineers. To effectively and safely carry out the intricate fabrication requirements of their customers, all employees need to be equipped with the correct personal protective equipment (PPE), including workwear uniforms.

Carys was looking for a supplier that could not only provide attentive customer support but also deliver on their promises. It was for this reason that Cottam and Brookes Engineering made a firm decision to align with CLEAN as their preferred workwear service provider. CLEAN now supply Cottam and Brookes Engineering with a range of engineers boilersuits, trousers, and jackets. Each garment has a variety of features such as fire retardant or arc protection. All garments are labelled with the Cottam and Brookes Engineering logo and all garments are neatly packed and delivered on a regular, agreed schedule.

The entrance to the building offers a convenient location to collect the dirty garments which are promptly bagged and left for the CLEAN driver's attention. Once used/dirty garments are collected, they are returned to the laundry to be professionally laundered, checked for compliance and (if necessary) repaired.

## Onboarding the right way

Change can be daunting. This is something which we understand all too well at CLEAN. Being prepared for any eventuality is what sets CLEAN apart from the multitude of other suppliers across the UK which allowed for a seamless transition from Cottam and Brookes' original workwear supply service. Once the terms and conditions of the contract were approved a dedicated account manager was assigned to the company to handle any unforeseen circumstances.

Carys and her team were guided each step of the way and reassured through regular communication that they had made the correct choice to align with CLEAN.

## The Result

Carys Edmunds explained that the main function of the workshop is to carry out details engineering operations to provide a quality service according to their customers requirements. She explained that her reasons for wanting to align with CLEAN was because of our enthusiasm and can-do attitude.

CLEAN are dedicated to following the correct laundry procedures to ensure that the engineers at Cottam and Brookes' are able to wear workwear garments that keep them safe.

